

DAYY Photonics Limited Product Warranty (“Warranty”)

DAYY Photonics Corporation (“DAYY”) warrants its products and components against defects in materials and workmanship for a period of one (1) year from the date of shipment, unless otherwise specified in writing. This warranty is provided solely to the original end user and is non-transferable. The warranty terminates upon transfer of the product to any subsequent owner. Except as otherwise required by applicable law, in the event of a breach of this warranty, DAYY’s sole and exclusive obligation, and the customer’s sole and exclusive remedy, shall be, at DAYY’s option, to repair or replace the defective product using commercially reasonable efforts. If DAYY determines that repair or replacement is not feasible, DAYY’s sole obligation shall be to refund the purchase price paid for the product.

Warranty Returns

All returns must be processed in accordance with DAYY’s current Return Material Authorization (RMA) procedure. Products determined to be defective and returned within the applicable warranty period will be repaired or replaced at DAYY’s discretion. The customer is responsible for all costs associated with returning the product to DAYY, including freight, insurance, duties, and applicable import and export fees. For valid warranty claims, DAYY will cover the cost of return shipment to the customer. For products purchased through an authorized reseller, the reseller is responsible for managing the warranty return process for its end users. For products purchased directly from DAYY, the end user is responsible for initiating and managing the RMA process. For the first thirty (30) days following shipment, DAYY may, at its discretion, provide advance replacement with same-day shipment via standard overnight service, subject to order cut-off times, product availability, and confirmation of warranty coverage and failure. Delivery timing is subject to carrier and local transport conditions. Additional services, including advanced replacement programs and extended warranties, may be available under separate service agreements.

Warranty Exclusions and Disclaimer

This warranty does not apply to any product that has been repaired, modified, or altered by any party other than DAYY or an authorized service provider, has not been installed, operated, or maintained in accordance with DAYY specifications and guidelines, or has had its serial number removed, altered, or rendered illegible. This warranty does not cover damage, failure, or performance degradation resulting from misuse, neglect, improper handling, incorrect installation, or operation outside specified conditions, including but not limited to incorrect electrical input, improper wiring, optical damage such as back-reflection or broken fiber, physical damage from shock, vibration, or impact, environmental exposure including water, humidity, corrosion, contaminants, or extreme conditions, or damage incurred during shipping not arranged by DAYY. This warranty further excludes any degradation or failure arising from operation outside specified parameters or from integration into systems that do not comply with DAYY’s recommended optical, electrical, thermal, or mechanical conditions, including, without limitation, improper thermal management, electrical overstress, or system-level interactions. DAYY assumes no responsibility for system-level performance or reliability where its products are incorporated into third-party assemblies, and it is the responsibility of the system integrator or OEM to ensure proper design, integration, and operation within the specified limits of the product. Cosmetic defects that do not affect product functionality are not covered under this warranty.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, DAYY DISCLAIMS ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE MAXIMUM EXTENT PERMITTED BY LAW.